



Online Warranty Manager Tool

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The Online warranty manager tool provides you with all the information that you need when checking whether the defective device that you would like to return to Fermax is under warranty or not: easily and immediately.



Manage all of your Fermax product warranties from our online portal

We are proud to present you our **Online warranty manager tool**, which provides you with all the information that you need when checking whether the defective device that you would like to return to the factory is **under warranty or not, easily and immediately**. It only takes one click to discover the status of your product. It's that easy!

Forget about wasting time looking through thousands of printed forms to check the expiry date of the warranty on your product.

Now you have a **centralised and easily accessible space** where you can make enquiries, order records and download the complete details of your returns.

Watch this video tutorial to learn more about accessing and using the tool, by clicking on the image below:



[Youtube video](#)

Advantages of using the online warranty tool

- Freedom to check whether a device is under warranty at any given time.
- Streamline your management processes by avoiding unnecessary delays in queries made to the technical department.
- Technical Support Services will be able to communicate the status of a product warranty in real time if there is an incident.
- Peace of mind and the greater confidence that comes with having all of the product information to hand. This tool will help you to reduce conflicts with your clients.

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- Manage changes to warranties with Fermax, immediately and directly.
- History log of all returns made, which can be checked online, from anywhere and at any time, using your user name and password.

Practical guide to the tool

Download [here](#) the practical user guide to discover all of the tool's possibilities.



We at FERMAX develop **after-sales service solutions** which automate enquiries, providing tools such as the **Online Warranty** to make your daily work activities more efficient. We are committed to being your solutions partner.